

AUDIT AND GOVERNANCE COMMITTEE – 4 March 2018

ACTION PLAN

MINUTE NO.	MATTER	CURRENT STATUS	RAG	TARGET DATE	OWNER
<u>Actions arising from meeting held on 20 November 2017:</u>					
35	Provide a briefing note on how external bodies' accounts are dealt with by the Council following a contribution from the Council.	See attached.	G	March 2018 Committee Meeting	JL
<u>Actions arising from meeting held on 22 January 2018:</u>					
50	The Committee to be provided with an update on benefit error sampling in relation to the Grants Audit Report	Head of Policy and Resources to provide a verbal update.	A	March 2018 Committee Meeting	JT
51	Following Central Government's consultation on property investment, provide an examination of the consultation's implications for the Council's Property Investment Strategy.	Central Government has completed its consultation process and will require the Strategy to be revised through the Committee cycle. The Head of Policy Resources will provide a verbal update.	A	Update at March 2018 Committee Meeting.	JT
54	KPIs and financial penalties agreed with AMEY to be circulated to the Committee.	Complete. See agenda item 15.	G	Prior to March 2018 Committee Meeting	JL
56	Confirm how many contacts there had been between the public and the contact centre in order to examine the ratio of contacts to complaints.	In progress.	A	March 2018 Committee Meeting	BO
56	Provide a written answer in order to clarify complaints related to the Streetscene team and Neighbourhood Services	See attached	G	March 2018 Committee Meeting.	JL.